



Crank Nursery, Crank Hill Crank, St Helens, WA11 7SD Tel: 01744 886166 Email: info@cranknursery.co.uk

Parents and carers as partners

We believe that in order for children to receive quality care and early learning that suits their individual needs, parents and staff need to work together in a close partnership. A two-way sharing of information is key to this. The nursery team welcomes parents as partners and this information needs to be built on trust and understanding. It is important that we, as practitioners, are able to support parents in an open and sensitive manner.

The nursery wishes to ensure parents are an integral part of the care and early learning team within the nursery.

Our policy is to:

Recognise and support parents as their child's first and most important educators, and welcome them into the life of the nursery

Generate confidence and encourage parents to trust their own instincts and judgement regarding their own child.

Welcome all parents into the nursery at any time

Welcome nursing mothers. The nursery will make available a private area whenever needed to offer space and privacy to nursing mothers

Ensure that all parents are aware of the nursery's policies and procedures. A detailed parent prospectus will be provided and our full policy documents will be given to parents

Maintain regular contact with parents to help us to build a secure and beneficial working relationship for their children

Create opportunities for parents to talk to other adults in a secure and supportive environment through such activities as parents evenings

Inform parents about nursery activities and events through daily sheets and monthly newsletters

Operate a key person system to enable a close working relationship with all parents. Support two-way information sharing regarding each child's individual needs both in nursery and at home

Inform parents on a regular basis about their child's progress and involve them in the shared record keeping. Parents' evening will be held on a regular basis

Consider and discuss all suggestions from parents concerning the care and early learning of their child and nursery operation

Provide opportunities and support for all parents to contribute their own skills, knowledge and interests to the activities of the nursery



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Inform all parents of the systems for registering queries, compliments, complaints or suggestions, and to check that these systems are understood by parents. All parents have access to our written complaints procedure

Respect the family's religious and cultural backgrounds and to accommodate any special requirements wherever possible and practical to do so

Find out the needs and expectations of parents. These will be obtained through questionnaires.

This policy was adopted on

Signed on behalf of the nursery

Date for review